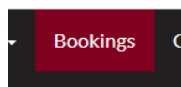




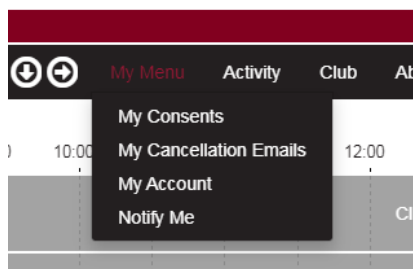
## NEW LIGHTING SYSTEM – WHY CAN'T I BOOK A COURT

There are usually several main reasons why you cannot book a court:-

- 1) You may not be a fully active member – i.e. You have not fully re-joined the club, your payments are not up to date or you have not informed the club of any change to your circumstances, address, e-mail etc. Please ensure these details are up to date.
- 2) You have not given your consent to be seen by other members, hence your name does not appear on the members list, so those trying to book you as an opponent will not be able to find you on the system. Please ensure you have done the following :-
  - a) Log in
  - b) Go to bookings



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- c) Go to My Menu, then My Consents



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- d) Go to Find a Member and tick the box

- Include name and contact details on box leagues prin
- Receive email updates from the competitions adminis

**Find A Member**  Include in member list viewable by other members

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- 3) If you or your opponent is a pay per play member – Gold, Silver, Bronze, Guest, Coach Guest, then please make sure you have enough money in your account to pay your / their fee. The person booking pays the fee.
- 4) If notified of a booking and asked to confirm, please ensure you accept the booking or your court may be cancelled